



FINAL REPORT - Project 99p4
AKTION Österreich - Tschechische Republik
Study Exchange: Intercultural Project in Social Economy

The student exchange took place from 3th to 12st November 2024. Six Czech students of Master's degree in Social Work from Ostrava made a study trip to Vienna (FH Campus Wien) and six Austrian students of Master's degree in Social Economy and Social Work from Vienna made a study trip to Ostrava (University of Ostrava/Faculty of Social Studies).

This exchange aimed to deepen their knowledge and to acquire new competencies in project management and management of social organizations. Excursion extended their theoretical knowledge about the current situation of social policy in Austria, in the Czech Republic and the European Union. Students were offered diverse scientific research experiences in social economy and social work. They also got practical experiences of Austrian and Czech experts from social organizations. Finally, students learned about daily activities of selected social organizations (according to theirs preferences). Students brought knowledge of their own country and compared it with the host institution which triggered a productive learning circle.

Students prepared detailed questions for organizations prior to arrival to the host country and prepared selected readings in advance related to social policy and project management. In the host country students were offered a programme consisting of lectures, discussions and organisation visits. Evaluations have shown a high level of satisfaction with the programme. As one of the most important learnings students reported the chance to get in closer contact with neighbouring countries and to learn from each other.

The final report

In 3.-12.11.2024 we welcomed 6 students from Austria who came to Ostrava because the project 99p4 on which University of Ostrava, Faculty of Social Sciences has been cooperated with FH Campus Wien. Intercultural Project in Social Economy is part of Joint Degree – European master study programme of Social work and social economy of the University of Ostrava along with Austrian FH Campus Wien (and also other universities are joined). Austrian students have been prepared to study field excursions. The main language of the excursions were English and students were also offered translation from Czech to English during the excursions.

During the staying in Ostrava students had possibility to attend these lectures:

- Presentation of the structure of project application, a short look at the possible sources of funding from the ESFI in the programming period 2021 – 2027 in the Czech Republic
- Risk Management Process in Project Planning
- Current development of social policy in the Czech Republic + discussion

Within the excursion in organization students could visit these organization:

- Domov Hortenzie Frenštát pod Radhoštěm
- Sociálně aktivizační služba BRÁNA
- Asociace TRIGON, o.p.s.

In addition to students from Austria students from Hungary, Ukraine, Brazil, the Republic of Korea and China participated in the programm. These students studied in Ostrava within the framework of the Erasmus program. In response to the excursion, the students developed a project proposal in a small team in partnership with three selected project organizations. The students received support from the supervisors: Mgr. Šárka Kopřivová, Ph.D. The chair was Mgr. Anna Musialová, Ph.D., Mgr. Karel Pavlica, Ph.D. a scholarship at the Faculty of Social Studies. Students of the Master's degree program in Social Work also participated in the project, who not only participated in the preparation of the program, but mainly accompanied foreign students to individual organizations.

The last day the project proposals of students were presented in small group of students, teachers and representatives of organization.

Besides overall evaluation was made - students wrote us how they evaluate excursions, lectures and organization of field excursion and they added theirs recommendations for the next years. At the end of the educational exchange, the students were asked to process the results of the team group as a final report, which will include an assessment of the project proposal. This report will be assessed by the University of Ostrava and students will receive feedback on their project proposal. Because the project students could experience how bilateral cooperation works in practice and they showed us great interest to attend cross-border projects also in the future.

We think it was a very important experience to get to know welfare system and organization of social work in neighboring state and its specific problems in social area.

That is why we would like to thank you very much for the opportunity to realize this project and we hope that final report and the project billing will be correct.

With best regards

Mgr. Šárka Kopřivová, Ph.D.

Guarantor of practical education

Faculty of Social Studies

University of Ostrava

sarka.koprivova@osu.cz

Tel. 597 043 222

Signature:

Alice Gojová

Dean of the Faculty of Social Studies

Intercultural Project in Social Economy Programme Ostrava (3. – 12.11.2024)



University of Ostrava, Faculty of Social Studies

Address: Českobratrská 16, 702 00 Ostrava: www.osu.cz

Contacts:

Mgr. Šárka Kopřivová, Ph.D. – room B 424, Coordinator SOWOSEC:

sarka.koprivova@osu.cz

Mgr. Anna Musialová, Ph.D. – room B 409: anna.Musialova@osu.cz

Mgr. Karel Pavlica, Ph.D. – room B 406: karel.pavlica@osu.cz

Mgr. Michaela Vontorová – room B 410: michaela.vontorova@osu.cz

Teams:

1. Domov Hortenzie Frenštát pod Radhoštěm

Za Střelnici 1568, 744 01 Frenštát pod Radhoštěm

Student: Anna Andronikidu: anna.andronikidu.s01@osu.cz

Coach: Mgr. Šárka Kopřivová, Ph.D.

Contact person from organization: Mgr. Kristýna Ambrožová

Email: ambrozova@domovhortenzie.cz

2. Sociálně aktivizační služba BRÁNA

Syllabova 3039/19e, 703 86 Ostrava-Vítkovice

Student: Ester Demková: ester.demkova.s01@osu.cz

Coach: Mgr. Karel Pavlica, Ph.D.

Contact person from organization: Mgr. Veronika Poništ

E-mail: vponist@prorodiny.cz

3. Asociace TRIGON, o.p.s.

Skautská 1045/3, 708 00 Ostrava-Poruba

Student: Lea Slížová: lea.slizova.s01@osu.cz

Coach: Mgr. Anna Musialová, Ph.D.

Contact person from organization: Mgr. Jakub Sekera

Email: jsekera@asociacetrigon.eu

Facilities at Faculty of Social Studies:

- **Free wireless LAN**-connection with Eduroam (login with e-mail password from your home university).
- **PC-work stations** with internet are available in the library.
- Restaurants and supermarkets in the walking distance

Intercultural Project in Social Economy

(3.11. 2024)

Arrival day

Monday (4. 11. 2024)

9.00 – 9.15

Welcome students

Mgr. Šárka Kopřivová, Ph.D., Ph.D., doc., Mgr. Marie Špiláčková, Ph.D., Mgr. Anna Musialová, Ph.D., room 214

9.30 – 12.00

Lecture: **Presentation of the structure of project application, a short look at the possible sources of funding from the ESFI in the**

programming period 2021 – 2027 in the Czech Republic- + other topics (discussion) Mgr. Anna Musialová, Ph.D., room 214

12.00 – 13. 00 Lunch

13.00 - tour of Ostrava, Ph.D. students, free program

13.20 - 18.00 room B214

Tuesday (5. 11. 2024)	
10.00-12.30	Lecture: Risk Management Process in Project Planning, Mgr. Karel Pavlica, Ph.D., room B107
10.00 - 11.30	Lecture: Current development of social policy in the Czech Republic + discussion - Mgr. Anna Musialová, Ph.D., room B107
11.30 – 13.00	Lunch
13.00 – 15.30	Lecture: Basic principles of sensitive communication and respectful approach to vulnerable groups - Mgr. Karel Pavlica, Ph.D., room room B107 - The importance of sensitive communication and a respectful approach to vulnerable groups in social work, the difference between tolerance/correctness and sensitivity/respect - Basic principles of sensitive communication, what to avoid in communication with clients and why, microaggressions - Several examples focusing on specific vulnerable groups (people with physical or mental disabilities; gender, sexual and relationally diverse people; ethnic and religious groups) - An introduction to nonviolent communication as one of the possibilities to create a respectful and non-toxic environment in the organization - Resources on the topic

Wednesday (6. 11. 2024)

Visit of organization: all students: student Ester Demková + foreign students.

Meeting point: at 8.15 in front of the faculty, or at **9.00 Sociálně aktivizační služba BRÁNA**, Syllabova 3039/19e, 703 86, Ostrava-Vítkovice

Visit of organization: all students: student Lea Slížová + foreign students.

Asociace TRIGON, o.p.s., Skautská 1045/3, 708 00 Ostrava-Poruba

Free program

Thursday (7. 11. 2024)

4. 10.00 - 12.00 Visit all students: **Domov Hortenzie Frenštát pod Radhoštěm**,
Za Střelnicí 1568, 744 01 Frenštát pod Radhoštěm
Meeting point at 10.00 a.m. Bastlova 9, Ostrava – Zábřeh, 700 30
student Anna Andronikidu + foreign students + Šárka Kopřivová

Possibility of transport: (www.idos.cz)

own car: mapy.cz

train:

8:26 Ostrava main station (Os3108)

8:22 Frýdlant nad Ostravicí S3 (Os 13118)

9:39 Frenštát pod Radhoštěm, [move 20 minutes on foot, 1.3 km](#)

Free program

Friday (8. 11. 2024)

Work in teams: 8.00 – 18.00 room B212

Weekend (9. – 10.11.2024)

Few tips for your free time:

Industrial museum – Iron works:

<http://www.dolnivitkovice.cz/default/index/index/lang/en/site/56>

ZOO: <http://www.zoo-ostrava.cz/en/>

Wellness: <http://www.sareza.cz/vodni-svet/wellness-centrum/>

Urban conservation area – Štramberk: <http://www.stramberk.info/de/> 1 hour by train

Monday (11. 11. 2024)

Work in teams

8.00 – 18.00 room B210

Tuesday (12. 11. 2024)

08.30 – 12.00

Presentations of the projects (room B107)

For the representatives of the involved organisations, students and teachers interested in the Management study programme, all.

Evaluation of ICPM

(Mgr. Anna Musialová, Ph.D., Mgr. Karel Pavlica, Ph.D, Mgr. Šárka Kopřivová, Ph.D., room B210)

Departure

List of materials to self-study

ADAMS, A. (2003): *The Modernisation of Social Work Practice and Management in England*. ISIS e. V. Eichstaett.

BENT-GOODLEY, T. B. *Defining and Conceptualizing Social Work Entrepreneurship*. *Journal of Social Work Education*. 48, 2, pp. 291 - 302. 2002.

BORZAGA, C.; DEFOUNY, J. ed. *The Emergence of Social Enterprise*. London: Routledge, 2001.

COULSHED, V., MULLENDER, A. *Management in Social Work*. Basingstoke: Palgrave, 2001.

ERATH, P., AMBERGER, C. (2000) *Das KitaManagementkonzept. Kindertagesstätten auf dem Weg zur optimalen Qualität*. Freiburg/Br. 221 s.

ERATH, P. (2004): *Social Work Theory, Social Work Dilemmas and Social Work in Germany*. In: Erath, P., Littlechild, B., Vornanen, R. (Eds.): *Social Work in Europe – Descriptions, Analysis and Theories*. ISIS e. V. Eichstaett, s.195-210.

FAYOLLE, A., MATLAY, H. *Handbook of Research on Social Entrepreneurship*. Massachusetts: Edward Elgar Publishing, 2011. ISBN 978-1-84844-427-0.

GEHRMANN, G. *Management in sozialen Organisationen*. Regensburg: Walhalla Fachverlag, 2006.

HARRIS, J. *Businessology and Social Work*. *Social Work & Society*. Vol. 1, no. 1. 2003.

HULGARD, L. *Discourses of Social Entrepreneurship - Variations of the same Theme?*. EMES European Research Network, 2010.

NICHOLLS, A., CHO A..*Social Entrepreneurship: The Structuration of a Field In Nicholls Alex (ed), Social Entrepreneurship: New Models of Sustainable Social Change*. Oxford: University Press, 2006. ISBN 9780191622953.

NYSSSENS, M. (Ed.). *Social Enterprise*. New York: Rotledge, 2006. ISBN 978-0415-37878-9.

A map of social enterprises and their eco-systems in Europe - Country Report: *Czech Republic* (2014).

<http://ec.europa.eu/social/keyDocuments.jsp?advSearchKey=socentntryrepts&mode=advancedSubmit&langId=en&policyArea=&type=0&country=0&year=0&orderBy=docOrder>

European Semester Country Report Czechia 2020. Brussels: European Commission.
https://ec.europa.eu/info/sites/default/files/2020-european_semester_country-report-czech-republic_en.pdf

European funds in the Czech Republic after year 2020.
https://www.dotaceeu.cz/getmedia/ca77dd1e-c85f-40dc-9243-5471cc647386/EU-funds-in-the-Czech-Republic-after-2020_6_2021.pdf.aspx?ext=.pdf

Priorities of Cohesion Policy Czech Republic 2021 – 2027.
https://www.dotaceeu.cz/getmedia/2d83d927-1d82-4646-a8a6-4e13e2caf2ac/Czech-Republic%E2%80%99s-position_4.pdf.aspx

Social Inclusion Strategy 2021 – 2030. Prague: MPSV.
<https://www.mpsv.cz/documents/20142/225517/Social+Inclusion+strategy+2021-2030.pdf/29e5f2c9-3894-6bf5-61ba-ca60ed6fd618>

Strategic Framework Czech Republic 2030. Prague: Office of the Government of the Czech Republic, Department of Sustainable Development. https://ec.europa.eu/migrant-integration/library-document/czech-republic-2030-strategic-framework_en
www.esfcr.cz



Intercultural Project in Social Economy Vienna, 3 to 12 November 2024

FH Campus Wien (Kelsenstraße)

Address: 1030 Wien, Kelsenstraße 2

Telephone: +43 1 606 68 77 – 3200

(sowosec@fh-campuswien.ac.at)

Public transport: metro U1 (Hauptbahnhof), Tramway 18 (Heirich-Drimmel-Platz), just walk straight ahead to Kelsenstraße 2 (circa 2 minutes walking distance)



Secretary's office: Mag.^a Mag.^a Catharina Peric / room S.4.25 (4th floor)
catharina.peric@fh-campuswien.ac.at

Coordinator: DIⁱⁿ Ursula Müllner, BEd MLS / room S.4.23 (4th floor)
P: +43 1 606 6877-3203 (in case of emergency: Mobil +43 699 107 12564)
ursula.muellner@fh-campuswien.ac.at

Facilities at FH Campus Wien

- **Free WIFI**-connection at FH Campus Wien with Eduroam (login with e-mail password from your home university – make sure that you know your Eduroam login details)
- You can use the **group-rooms for students** (please ask our secretary – the rooms are changing day by day)
- **PC-work stations** with internet are available next to the main entrance
- **Soft drinks** and **coffee**-machines on ground floor (Mensa)
- **Mensa** is open from 10:00-18:00 (Monday to Friday)

Sunday, 3 November 2024

Arrival Day

Public transport in Vienna

The cheapest ticket is a **7 day ticket** from e.g. Monday morning to the next Monday morning for **€ 19,70**.

You can buy tickets for the public transport at the ticket machine of each metro station, or online: <https://www.wienerlinien.at/web/wl-en/tickets>

Please keep your ticket and invoice for refunding afterwards!

OeAD refunding

At the beginning of your stay you will have to visit the OeAD Regional office Vienna. You will receive more information about this due in time.

Here are the opening hours

- Mon, Wed, Fri: 09:00-12:00
- Tue, Thu: 10:00-12:00 and 14:00-16:00

Address: Ebendorferstraße 7, 1010 Wien (near station Schottentor-Universität).

More information you can find on the website: <https://oead.at/en/to-austria/regional-offices/vienna/vienna>

Monday, 4 November 2024

- 09:50** **Meeting point:**
Foyer FH-Campus Wien/Kelsenstraße (ground floor)
Ursula Müllner will pick up the whole group at the reception desk.
- 10:00-11:30** **Welcome: Introduction and Overview about the Programme & Get to know each other** (room S.2.22)
DIⁱⁿ Ursula Müllner, BEd MLS (Programme coordinator IPSE)
- 11:45-12:15** **Registration:** (room S.4.25)
Mag.^a Mag.^a Catharina Peric
Please bring your ID
- 12:45-13:45** **Lunch:** at FH-Mensa (**ground floor**) – invitation of SOWOSEC
- 15:00** Meeting point: METRO U1 Station Kaisermühlen, at the platform (with Ursula Müllner)
- 15:15-16:30** **Visit of the United Nations Headquarters: Guided tour**
1400 Wien, Wagramer Straße 5 (P. +43 126060-3328)



Bring your passport!!!

Tuesday, 5 November 2024

- 09:25** **Organisation Visit: Younus**
Meeting point (with Ursula Müllner): Entrance Younus
Hintere Zollamtstraße 17, 1030 Wien
(TRAMWAY O – Station Marxergasse, ca. 5 min walk
METRO U3/U4 – Station Wien-Mitte Landstraße, ca. 8 min walk)
- 09:30 -11:00** **Younus**
Areas of work: Mentoring for children and young adults
Contact: Katrin Hofer, MA
katrin.hofer@younus.at

<https://younus.at/>

13:00-14:30 **Lecture: *Social Economy, Social Services, NPOs and Social Enterprises in Austria*** (room S.2.22)

FH Prof. Mag. Peter Stepanek (Head of Degree Program Social Economy and Social Work)

14:45-16:15 **Lecture: *Project Management I*** (room S.2.22)

DIⁱⁿ Ursula Müllner, BEd MLS

17.30-open end **Come together SOWOSEC** (for Social Work Students and Friends) opportunity to get in touch with Austrian SOWOSEC students – organized by SOWOSEC students.

Location: Orient Occident (<https://www.orientoccident.at/>)

Naschmarkt 671, 1060 Wien

(METRO U1/U4 Station Karlsplatz, ca. 7 min walk)

Contact persons: Karin Stanger (+43 677 63076800) and Paul Haller (+43 699 12846133)

Wednesday, 6 November 2024

09:30-11:00 **Lecture: *EU-Funding*** (room S.2.22)

Fh-Prof.ⁱⁿ Dr.ⁱⁿ habil. Helga Eberherr

11:15-12:45 **Lecture: *Project Management II*** (room S.2.22)

DIⁱⁿ Ursula Müllner, BEd MLS

14:55 -16:30 **Visiting Tour: Superblocks – The Viennese housing wunder**

Meeting point (with Ursula Müllner)

Station Margareten Gürtel, METRO U4

(METRO U4 – Station Margareten Gürtel)

Thursday, 7 November 2024

09:20 **Organisation Visit: Jugend am Werk Bildungs:Raum GmbH**

Meeting point (with Ursula Müllner): in front of the supermarket HOFER (car park)

Gutheil-Schoder-Gasse 4, 1100 Wien

(METRO U6 – Station Tscherttegasse, ca. 15 min walk)

Tram Badner Bahn – Station Schöpfwerk, ca. 6 min walk)

09:30-11:00

Jugend am Werk

Areas of work: Vocational orientation, qualification and vocational training for young adults

Contact: Janosch Stratemann, MA

janosch.stratemann@jaw.at

<https://www.jaw.at/>

14:00-17:00

Workshop: Coaching multilateral EU project (room S.4.29)

FH-Prof.ⁱⁿ Dr.ⁱⁿ habil. Helga Eberherr

DIⁱⁿ Ursula Müllner, BEd MLS

Opportunity for additional questions, discussion and reflection (45 min per group)

For preparation and group work you can use rooms S.3.03 and S.3.05.

Friday, 8 November 2024

09:00-10:30

Lecture: Sustainability (room S.2.07)

Prof. Dr. Julian Löhe

FH Prof. Mag. Peter Stepanek

14:25

Organisation Visit: Equalizent

Meeting point (with Peter Stepanek): Entrance Equalizent

Obere Augartenstraße 20, 1020 Wien

(METRO U2 – Station Taborstraße, ca. 10 min walk)

14:30-16:00

Equalizent

Areas of work: training institute for sign language

Contact: Mag.^a Manuela Hofer

manuela.hofer@equalizent.wien

<https://equalizent.wien/en>

Saturday, 9 November / Sunday, 10 November 2024

- **Free time** for sightseeing, museums, Schönbrunn, MuseumsQuartier, ...
- **Info about Vienna:** <http://www.wien.gv.at> (deutsch/english)
- **Sightseeing-info:** <http://www.wien.info>
- **Tourist-Info:** 1010 Wien, Albertinaplatz/corner Maysedergasse, Tel. +431/24555 (daily: 9.00-18.00)
- **Flee market** and lunch at Naschmarkt (METRO U4 Station Kettenbrückengasse)
- **Shopping** (e.g. Mariahilferstrasse: METRO U3 -Station Neubaugasse, Zieglergasse)

Monday, 11 November 2024

Preparatory work on the presentation of the EU-project concept (self-organised)

You can use the **group-rooms for students**. The following rooms are reserved: S.3.03 / S.3.05 (from 9:00-17:00).

PC-work stations with internet are available next to the main entrance and in the rooms S.3.07 and S.3.08.

Tuesday, 12 November 2024

9:00-10:30 **Students Presentations: 2 concepts for a bilateral/ multilateral EU project** (room S.E.02)

For SOWOSEC-lecturers and interested students

10:30-10:45 **break**

10:45-12:15 **Students Presentations: 2 concepts for a bilateral/ multilateral EU project**

For SOWOSEC-lecturers and interested students

12:15-12:45 **Final Evaluation + group photo + farewell & Goodbye**

