10.11.2022

#### FINAL REPORT - Project 92p13

### AKTION Österreich - Tschechische Republik

# Study Exchange: Current challenges in Social Economy and Social Work

The student exchange took place from 13th to 21st October 2022. Eight Czech students of Master's degree in Social Work from Ostrava made a study trip to Vienna (FH Campus Wien) and eleven Austrian students of Master's degree in Social Economy and Social Work from Vienna made a study trip to Ostrava (University of Ostrava/Faculty of Social Studies).

This exchange aimed to deepen their knowledge and to acquire new competencies in project management and management of social organizations. Excursion extended their theoretical knowledge about the current situation of social policy in Austria, in the Czech Republic and the European Union. Students were offered diverse scientific research experiences in social economy and social work. They also got practical experiences of Austrian and Czech experts from social organizations. Finally, students learned about daily activities of selected social organizations (according to theirs preferences). Students brought knowledge of their own country and compared it with the host institution which triggered a productive learning circle.

Students prepared detailed questions for organizations prior to arrival to the host country and prepared selected readings in advance related to social policy and project management. In the host country students were offered a programme consisting of lectures, discussions and organisation visits. Evaluations have shown a high level of satisfaction with the programme. As one of the most important learnings students reported the chance to get in closer contact with neighbouring countries and to learn from each other.

#### Projekt 92p13

#### Study Exchange: Current Challenges in Social Economy and Social Work

#### The final report

In 13.-21.10.2020 we welcomed 11 students from Austria who came to Ostrava because the project 92p13 on which University of Ostrava, Faculty of Social Sciences has been cooperated with FH Campus Wien. There were these students of Social economy and social work:

Hahn Isabella, Raffler Birgit, Marmakovic Viktorija, Seyfriedsberger Michael, Seyrling Sandrina, Cosic Andrea, Jelicic Ana-Maria, Jachs Sarah, Petrasch Barbara, Felgitsch Klaus, Moser Carina,

ICPM (intercultural project management) is part of Joint Degree – European master study programme of Social work and social economy of the University of Ostrava along with Austrian FH Campus Wien (and also other universities are joined).

Austrian students have been prepared to study filed excursion because the materials they got before ICPM. The main language of whole excursion was English and students had available translation from Czech to English during the excursion.

#### During the staying in Ostrava students had possibility to attend these lectures:

- Presentation of the structure of project application, a short look at the possible sources
  of funding from the ESIF in the programming period 2021 2027 in the Czech
  Republic-+ other topics.
- Social work sensitive to gender, sexual and relational diversity
- Volunteer management.
- Program evaluation capacity building".

#### Within the excursion in organization students could visit these organization:

- Asociaci Trigon,
- Duhový Dům,
- Komunitní práci (Diecézní Charita Ostravsko-opavská).

In addition to students from Austria, students from Taiwan and Italy participated in the ICPM with Austrian students. These students studied in Ostrava as part of the Erasmus program.

In response to excursion students had the task to create one project proposal in small team groups in partnership with three selected project organization.

Students received support from coaches: Mgr. Šárka Kopřivová, Ph.D. Mgr. Anna Musialová, Ph.D., Mgr. Karel Pavlica, Ph.D. and Salvatore Alaimo, Ph.D., from Grand Valley State University, in Grand Rapids, Michigan, USA, who is currently working on a Fulbright scholarship in the Faculty of Social Studies.

Students of the Social Work doctoral study program also participated in the project, who not only participate in the preparation of the program, but especially accompany foreign students to individual organizations.

The last day the project proposals of students were presented in small group of students,

teachers and representatives of organization.

Besides overall evaluation was made - students wrote us how they evaluate excursions, lectures and organization of field excursion and they added theirs recommendations for the next years.

At the end of the educational exchange, the students were asked to process the results of the team group as a final report, which will include an assessment of the project proposal. This report will be assessed by the University of Ostrava and students will receive feedback on their project proposal.

Because the project students could experience how bilateral cooperation works in practice and they showed us great interest to attend cross-border projects also in the future.

We think it was very important experience to get know welfare system and organization of social work in neighboring state and its specific problems in social area.

That is why we would like to thank you very much for the opportunity to realize this project and we hope that final report and the project billing will be correct.

With best regards

Mgr. Šárka Kopřivová, Ph.D. Guarantor of practical education Faculty of Social Studies University of Ostrava <a href="mailto:sarka.koprivova@osu.cz">sarka.koprivova@osu.cz</a> Tel. 597 043 222

Signature:

Alice Gojová Dean of the Faculty of Social Studies

#### **Programme FH Campus Wien**



Social Economy and Social Work (SOWOSEC) European Master Programme

# Intercultural Project Management in Vienna 13<sup>th</sup> to 21<sup>st</sup> October 2022

#### FH Campus Wien (Kelsenstraße)

Adress: 1030 Vienna, Kelsenstraße 2
Telephone: +43 1 606 68 77 – 3200
(sowosec@fh-campuswien.ac.at)

**Public transport:** metro U1 (Hauptbahnhof), Tramway 18 (Heirich-Drimmel-Platz), just walk straight ahead to Kelsenstraße 2 (circa 2 minutes walking distance)



**Secretary's office:** Mag.a Mag.a Catharina Peric, room S.4.25 (4th floor)

catharina.peric@fh-campuswien.ac.at

**Coordinator:** DI<sup>in</sup> Ursula Müllner, BEd, room S.4.23 (4<sup>th</sup> floor)

P: +43 1 606 6877-3203 (in case of emergency: Mobil +43 699 107 12564)

ursula.muellner@fh-campuswien.ac.at

#### **Facilities at FH Campus Wien**

- Free wireless LAN-connection at FH Campus Wien with Eduroam (login with e-mail password from your home university be sure to your Eduroam login details)
- You can use the **group-rooms for students** (please ask our secretary the rooms are changing day by day)
- **PC-work stations** with internet are available next to the main entrance
- Soft drinks and coffee-machines on ground floor (Mensa)
- Mensa is open from 10:00-18:00 (Monday to Friday)

#### **Public transport in Vienna**

The cheapest ticket is a **one week ticket** from Monday morning to the next Monday morning for € 17,10



You can buy tickets for the public transport at the ticket machine of each metro station, in a "Trafik" (where you buy tabacco or newspapers) or online

https://shop.wienerlinien.at/index.php/product/7/show

Please keep you ticket and invoice for refunding afterwards!

#### **OeAD** refunding

At the beginning of your stay **eventually** you have to visit the OeAD Regional office Vienna. You will get the information about this in time.

Here are the opening hours

- Mon, Wed, Fri:09:00-12:00
- Tue, Thu: 10:00-12:00 and 14:00-16:00

Address: Ebendorferstraße 7, 1010 Wien (near station Schottentor-Universität).

More information you can find on the website: <a href="https://oead.at/en/to-austria/regional-offices/vienna/vienna">https://oead.at/en/to-austria/regional-offices/vienna/vienna</a>

## Friday 14th October 2022

12:15-13:15

| 09:00       | Meeting point:   |
|-------------|--|
|             | Foyer FH-Campus Wien/Kelsenstraße (ground floor)   |
|             | Ursula Müllner will pick up the whole group at the reception desk.   |
| 09:05-10:30 | <u>Welcome:</u> Introduction and Overview about the Programme & Get to know each other (room S.2.22)                               |
|             | FH-Prof. Mag. Peter Stepanek (Head of Degree Program Social Economy and Social Work)   |
|             | DI <sup>in</sup> Ursula Müllner, BEd (Programme coordinator ICPM)  |
| 10:45-12:15 | <b>Lecture:</b> Social Economy, Social Services, NPOs and Social Enterprises in Austria (room S.2.22) FH Prof. Mag. Peter Stepanek |

<u>Lunch:</u> at FH-Mensa (ground floor) – invitation of SOWOSEC

**13:15-14:15 Registration:** (room S.4.25)

MMag.<sup>a</sup> Catharina Peric Please bring your ID

**15:15** Meeting point: METRO U1 Station Kaisermühlen, at the platform (with

Ursula Müllner)

15:45-16:45 <u>Visit of the United Nations Headquarters:</u> Guided tour

1400 Wien, Wagramer Straße 5 (P. +43 126060-3328)



Bring your passport!!!

## Saturday, 15<sup>th</sup> October / Sunday, 16<sup>th</sup> October 2022

- Free time for sightseeing, museums, Schönbrunn, MuseumsQuartier, ...
- Info about Vienna: <a href="http://www.wien.gv.at">http://www.wien.gv.at</a> (deutsch/english)
- Sightseeing-info: <a href="http://www.wien.info">http://www.wien.info</a>
- **Tourist-Info:** 1010 Wien, Albertinaplatz/corner Maysedergasse, Tel. +431/24555 (daily: 9.00-19.00)
- **Flee market/** and lunch at Naschmarkt (U4 Kettenbrückengasse)
- **Shopping** (e.g. Mariahilferstrasse U3 Neubaugasse, Zieglergasse)

## Monday, 17<sup>th</sup> October 2022

**10:00-12:00 Lecture:** *EU-Funding* (room S.2.22)

Fh-Prof.in Dr.in Helga Eberherr

13:25 <u>Organization Visit: Neunerhaus</u>

Meeting point (with Ursula Müllner): Entrance Neunerhaus Gumpendorfer Straße 83-85/Haus 4/1. DG, 1060 Wien (METRO U4 – Station Pilgramgasse, ca. 6 min walk)

**13:30-15:00** Neunerhaus:

Areas of work: help for homeless and houseless people

Contact: Paula Reid, MRes BA

Referent for Health and Innovation

M +43 660 19 09 964

paula.reid@neunerhaus.at

#### www.neunerhaus.at

#### **18.30-open end** Come together **SOWOSEC** (for Social Work Students and Friends)

opportunity to get in touch with Austrian SOWOSEC students –

organized by SOWOSEC students.

Contact: Marie Gimpel M + 43 664 2020 88

Location: Das Columbus (<a href="https://www.das-columbus.at">https://www.das-columbus.at</a>)

Columbusplatz 6, 1100 Wien

(METRO U1 - Station Hauptbahnhof)

## Tuesday, 18th October 2022

## 09:25 <u>Organization Visit: SOPHIE-Beratungszentrum für</u> <u>Sexarbeiterinnen</u>

Meeting point (with Ursula Müllner): In front of the organization (counselling centre)

Oelweingasse 6-8, 1150 Wien

(METRO U6 - Station Gumpendorfer Straße, ca. 10 min walk)

## 09:30-11:00 SOPHIE-Beratungszentrum für

<u>Sexarbeiterinnen</u>

Areas of work: Counselling centre for sex workers

Contact: Julia KÖHL, BA MA

Head of the institution
M +43 676 8784 4102
j.koehl@volkshilfe-wien.at

www.sophie.or.at

#### **13:00-16:00** Lecture: Project Management I and II (room S.2.22)

Christian Heschl-Sprung, MMA

#### Wednesday, 19th October 2022

## 09:00-11:00 <u>Visit: Vollpension (Social Business – Coffee house)</u>

Please note that there are **2 groups** for the visit!

Group 1: 09:00-10:00 Group 2: 10:00-11:00

(invitation of SOWOSEC to coffee and cake)

Meeting point (with Ursula Müllner): inside the Coffee house Schleifmühlgasse 16, 1040 Wien

(METRO U1 or U4 – Station Karlsplatz, ca. 10 min walk)

#### **13:00-17:00** Workshop: Coaching multilateral EU project (room S.4.23)

Christian Heschl-Sprung, MMA

DI<sup>in</sup> Ursula Müllner, BEd

Opportunity for additional questions, discussion and reflection (45 min per group)

For preparation and group work you can use room S.2.22 and S.2.21

## Thursday, 20th October 2022

**Preparatory work on the presentation** of the EU-project concept (self-organized)

You can use the **group-rooms for students.** The following rooms are reserved: S3.03 / S.3.04 / S.3.05 / S.3.06 (from 9:00-18:00).

**PC-work stations** with internet are available next to the main entrance and in the rooms S.03.07 and S.03.08.

## Friday, 21st October 2022

| 9:00-10:30 | <u>Students</u> | Present   | <u>tations:</u> | 2     | concepts | for | a | bilateral/ |
|------------|-----------------|-----------|-----------------|-------|----------|-----|---|------------|
|            | multilater      | al EU pro | <b>ject</b> (ro | om S. | E.03)    |     |   |            |

For SOWOSEC-lecturers and interested students

10:30-11:00 break & snacks

11:00-11:45 <u>Students Presentations:</u> 2 concepts for a bilateral/multilateral EU project

For SOWOSEC-lecturers and interested students

11:45-12:45 Final Evaluation + group photo

## **Intercultural Project Management (ICPM)**

Programme Ostrava (13. – 21.10.2022)



#### University of Ostrava, Faculty of Social Studies

Address: Českobratrská 16, 702 00 Ostrava: www.osu.cz

#### **Contacts:**

Mgr. Šárka Kopřivová, Ph.D. – room B 424, Coordinator SOWOSEC: sarka.koprivová@osu.cz

Mgr. Anna Musialová, Ph.D. – room B 409: anna Musialová@osu.cz

Salvatore Alaimo, Ph.D.: room B 409: alaimos@gvsu.edu

Mgr. Karel Pavlica, Ph.D. – room B 406: karel.pavlica@osu.cz

Mgr. Michaela Vontorová – room B 410: michaela.vontorova@osu.cz

#### Teams:

#### **DUHOVÝ DŮM Ostrava (Rainbow House Ostrava)**

Mgr. Alžběta Stromšíková: +420 776 060 179, <u>alzbeta.stromsikova@osu.cz</u> Contact person from organization: Nikola Šimíková, +420 736 757 533, E-mail: n.simikova@slezskadiakonie.cz

#### Komunitní práce, Diecézní Charita Ostravsko-opavská

Mgr. Iveta Kowolová: +420 731 566 579, <u>Iveta.kowolova@osu.cz</u> Contact person from organization: Bc. Růžena Dunková, Tel: + 420 739 002 750

#### ASOCIACE TRIGON, O.P.S. (Skautská 1045/3, 708 00 Ostrava-Poruba)

Mgr. Zuzana Broskevičová: +420 723 659 753, <u>Zuzana.broskevicova@osu.cz</u> Contact person from organization: Bc. Iveta Cigánová, DiS. Tel: +420 778 523 546. E-mail: iciganova@asociacetrigon.eu

#### Facilities at Faculty of Social Studies:

- Free wireless LAN-connection with Eduroam (login with e-mail password from your home university).
- **PC-work stations** with internet are available in the library.
- Soft drinks, coffee and snack-machines.
- Restaurants and supermarkets in the walking distance.

## **Intercultural Project Management (ICPM)**

Study Exchange: Current Challenges in Social Economy and Social Work

## Thursday (13. 10. 2020)

Arrival day

## Friday (14. 10. 2022)

Visit of 3 organizations: all students: Alžběta, Iveta, Zuzana + foreign students. Meeting point: at 8.00 a.m. - tram stop Stodolní or meeting at 8:20 a.m. - at tram stop Hulváky

**Note on possibilities of public transport** – tram connection options: tram No. 8 – running from Main station (Hlavní nádraží) - to station Poruba Vřesinská.

| 8:30 – 10:00  | Excursion <b>Duhový dům</b> (Klostermannova 1586/25, Ostrava - Hulváky)                                      |
|---------------|--|
| 10:30 – 12:00 | Excursion ASOCIACE TRIGON, O.P.S. (Skautská 1045/3, 708 00 Ostrava-Poruba)                                   |
| 12:00 – 13:30 | Lunch  |
| 14:00 - 15:30 | Excursion <b>Komunitní práce,</b> Diecézní Charita Ostravsko-opavská (Božkova 65, Moravská Ostrava a Přívoz) |
| 13.20-17.20   | Individual work (room B 107)   |

## Weekend (15. – 16.10.2022)

#### Few tips for your free time:

Industrial museum – Iron works:

http://www.dolnivitkovice.cz/default/index/index/lang/en/site/56

ZOO: http://www.zoo-ostrava.cz/en/

Wellness: http://www.sareza.cz/vodni-svet/wellness-centrum/

Urban conservation area – Štramberk: http://www.stramberk.info/de/ 1 hour by train

## Monday (17. 10. 2022)

8.30-10.00 Excursion **Duhový dům** (Klostermannova 1586/25, Ostrava -

Hulváky, with Mgr. Alžběta Stromšíková)

We will meet at the tram stop "Hulváky" at 8:20.

10.00-10.15 Welcome students

(Mgr. Šárka Kopřivová, Ph.D., Ph.D., doc., Mgr. Marie Špiláčková, Ph.D., Mgr. Anna Musialová, Ph.D., room B 210)

10.30–12.00 Organizational issues:

- Introduction of ICPM participants
- Composition of project teams and short presentation of organizations

Lecture: Presentation of the structure of project application, a short look at the possible sources of funding from the ESFI in the programming period 2021 – 2027 in the Czech Republic- + other topics (discussion)

(Mgr. Anna Musialová, Ph.D., room, B 210)

| 12.00 - 13.00 | Lunch   |
|---------------|---|
| 13.00 – 15.30 | Lecture: Volunteer management" + discussion<br>(Salvatore Alaimo, Ph.D., Mgr. Marie Pind'áková, room B 210) |

Afternoon: coaching - 1<sup>st</sup> possible meeting of coach with project team (voluntary)

9.00 – 18.00 room B 210 available

| Tuesday (18. 10. 2022) |   |  |  |
|------------------------|---|--|--|
| 8.00 - 12.00           | Visit of 3 organizations: all students: Klára, Iveta, Zuzana + foreign students.                                  |  |  |
| 12.00 – 14.00          | Lunch   |  |  |
| 14.00 – 17.00          | Workshop: Social work sensitive to gender, sexual and relational diversity (Mgr. Karel Pavlica, Ph.D., room B107) |  |  |
| 8.00 - 18.00           | room B 107 available  |  |  |

|               | Wednesday (19. 10. 2022)   |
|---------------|--|
| 9.00 – 12.00  | Lecture: <b>Program evaluation capacity building</b> (Salvatore Alaimo, Ph.D., room, B107)                                       |
| 12.00 - 14.00 | Lunch  |
| 14.00 - 15.30 | Lecture: Current development of social policy in the Czech<br>Republic" + discussion<br>(Mgr. Anna Musialová, Ph.D., room B 107) |

Coaching ALL TEAM Anna Musialová + Karel Pavlica + Salvatore Alaimo. Coaching - 2nd possible meeting of coach with project team (voluntary)

8.00 – 18.00 room B 107 available

## Thursday (20. 10. 2020)

Work in teams: all students: Alžběta, Iveta, Zuzana + foreign students

8.00 – 18.00 room B 209 available

## Friday (21. 10. 2022)

09.30 – 13.00 Presentations of the projects (room B209)

For the representatives of the involved organisations, students and teachers interested in the Management study programme, all.

#### **Evaluation of ICPM**

(Mgr. Anna Musialová, Ph.D., Salvatore Alaimo, Mgr. Karel Pavlica, Ph.D., Mgr. Šárka Kopřivová, Ph.D., room B209)

## Saturday (22. 10. 2022)

Departure



The ICPM team



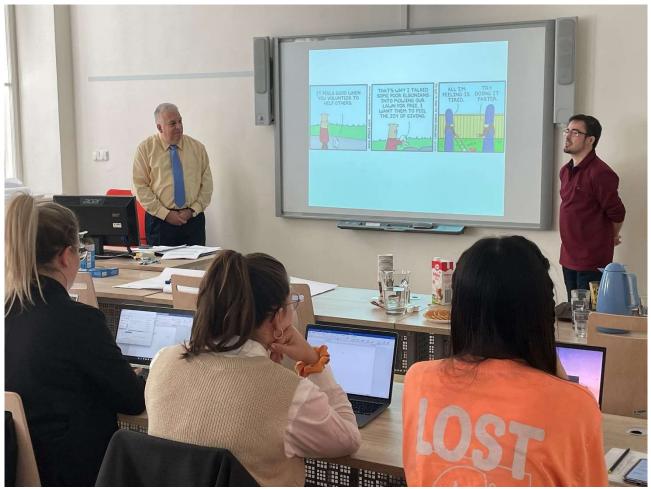
Community work team 2nd visit in organisation



1st visit in organizaction



1st visit in organizaction Rainbow House



Lecture by dr. Salvatore Alaimo